



## Booking terms & conditions:

Check-In	2 pm to 7 pm
Check-Out	Until noon

### Check In & Out:

To allow time for preparing Casa dos Sentidos, we would ask you to arrive only between 2pm and 7pm on the first day of your stay, and to vacate the property by noon on the departure day unless otherwise specified. If your arrival is delayed please contact us.

According to availability, accommodation is possible to be made available to you from 9am, if we are previously informed your luggage may be hold until your check-in.

Late arrivals are possible if we are previously informed. This information is important once we do not have a front desk service.

Late departures are possible with payment of an extra charge of 20 €. Otherwise you will be asked to check out of your room in the morning until noon. A small charge to supply additional facilities may be applied.

A Casa dos Sentidos is only available for a minimum rental period of two nights any time of the year. For long weekends, or festivities bookings please contact us.

Changes to these times can be requested prior to arrival but are subject to confirmation from the property Owner and may incur a charge.

### Liability disclaimer:

All prices quoted on this site are subject to change without notice.

### Cancellation policy:

All cancellations must be advised in writing by email. Cancellation charges will be payable, depending upon the number of days prior to arrival date.

Up to 15 days: you may change your booking, re-booking an alternative.

Less than 15 days: loss of deposit.

No Show: 100% of total amount already paid.

### Terms of payment:

To confirm the booking Casa dos Sentidos, must receive a 50% deposit at the time of reservation, with balance payable on arrival. Please take out insurance against loss of deposit or cancellation fees.

To secure your booking, you should contact us to confirm your reservation and pay your deposit of 50% of the total holiday cost. Please scan documentary proof and e-mail it to [booking@os5sentidos.pt](mailto:booking@os5sentidos.pt). On receipt of the deposit and form we will send you a Confirmation.

When you make a booking you are confirming that you understand our booking conditions and have accepted them.

Damage deposit: A returnable security deposit of €100 (One hundred Euros) is due in cash on arrival. Deposit will be returned in full at departure provided there is no damage due to misuse or neglect, and A Casa dos Sentidos is left in good condition and not require any deductions to be made.

Payment is accepted in cash or by bank/wire transfer.

**Data Protection:**

Os 5 Sentidos is committed to ensuring your privacy protection. We follow strict security procedures to ensure that your personal information is not damaged, destroyed, or disclosed to a third party without your permission and to prevent unauthorised access to it.

**Note:**

For those who participate in sports and activities whilst on holiday that have been organised and arranged independently of Os 5 Sentidos, it should be understood that participation is at the individual's own risk and it is your responsibility to obtain the relevant insurance.